



Dear Friends

We're delighted to announce the re-opening of INDOOR DINING AND DRINKING HERE AT THE WHITE HART.

To reassure you prior to visiting us, please note we have followed the Government guidelines carefully and have added additional measures as necessary.

FROM TUESDAY 18TH MAY we will be open for indoor dining and drinking

In line with Government guidelines and the local council guidance, our tables will be spaced sufficiently apart from others. Our staff will wear face coverings at all times. There will be minimal contact between staff and customers.

Face coverings must be worn when standing up and when moving around the pub. FULL TABLE SERVICE INSIDE AND IN THE GARDEN. The NHS Track and Trace QR code must be scanned by ALL GUESTS OVER THE AGE OF 16 FROM EVERY PARTY, this is a legal requirement and failure to comply will result in guests being asked to leave our premises.

Our Bar, Restaurant and kitchen/food prep areas maintain the highest level of hygiene and are cleaned regularly. In addition to our usual high standards, every morning, all chairs, tables and surfaces will be sanitised and deep cleaned, and tables and chairs will be sanitised thoroughly between each use. We have enhanced our cleaning methods particularly concentrating on high contact areas such as surfaces, door handles, toilets and back of house areas.

Sanitising stations are available throughout the pub for use by customers and employees. Our team of wonderful staff have been fully briefed on the new current guidelines and will carry out health and safety procedures to ensure that customers and other staff members are safe.

All cutlery and condiments are deeply sanitised after washing and before your use. Menu's are laminated and are cleaned between each use.

We ask that reservations are made prior to your visit to us, this will enable us to ensure that we can serve our customers in a safe way. We can only take bookings INSIDE for tables of up to six people from different households OR tables of up to TWO households and support bubble (this may be more than six people) this also depends on our table arrangements, specific tables cannot be requested. OUTSIDE groups of up to 30 people may meet and sit together.

We will admit "walk in" customers only if we have seating available, therefore it is recommended to reserve a table to avoid disappointment.

We have put in place a one-way system, entry is through the main doors in the beer garden, you will be asked to wait by the door to book in and then be seated at your table. If you have not made a reservation and there is no availability you may be asked to wait. There is a one-way system inside the pub to manage social distancing. Updated 16/05/2021

MAIN STEPS WE ARE TAKING

Be assured, we have carried out a COVID-19 risk assessment and the results have been shared with our staff.

We have additional cleaning, handwashing and hygiene procedures in place according to Government guidelines.



We have taken reasonable steps to maintain social distancing in the workplace.

Where we cannot socially distance, extra mitigation factors have been put in place to manage transmission risk.

We will be reducing the number of staff working at any one time.

After every interaction with customers, staff must sanitise or wash their hands.

Disposable gloves will be used for preparation and cleaning.

Face masks and face shields are available for all staff to use. Customers must wear face coverings until they are seated.

No service at the bar at all.

Cleaning schedules in place at regular intervals throughout the day particularly on high contact areas.

Deliveries will be monitored and delivered to one place, again with sanitising stations available for both staff and delivery drivers.

Finally, we just want to say how much we are looking forward to re-opening The White Hart. Things will be different, but we hope if you feel comfortable venturing out for a pub meal, that you will feel safe in the knowledge that we have done everything possible to ensure your visit to us is an enjoyable one.